THIS TARIFF WN U-11
REPLACES IN ENTIRETY

WN U-10 PREVIOUSLY IN EFFECT
WITH THE EXCEPTION OF MAPS CONTAINED IN
WN U-5 AND WN U-10

AND IS ISSUED FOR THE PURPOSE OF

NAMING RATES

FOR

CENTURYTEL OF WASHINGTON, INC. d/b/a CENTURYLINK

TELEPHONE SERVICE

AND

CONTAIN RULES AND REGULATIONS

GOVERNING SERVICE

INDEX

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(D)

SYMBOLS

Symbols are used to indicate the purpose and effect of all tariff material submitted to the Commission. They appear on the right hand side of the text to which they apply and within the lined margin of the sheet.

Symbol	Definition
C	To signify changed condition or regulation
D	To signify discontinued rate, regulation, or condition
I	To signify increase
K	To signify that material has been transferred to another sheet
M	To signify that material has been transferred from another sheet or place in the tariff
N	To signify new rate, regulation, condition, or sheet
O	To signify no change*
R	To signify reduction
T	To signify a change in text for clarification

*The use of the symbol "O" is discretionary unless its use in the interest of clarity is evident or specifically requested by the Commission.

TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

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CENTURYLINK®

EXCHANGES AND EXTENDED AREA SERVICES (EAS)

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EXCHANGES AND EXTENDED AREA SERVICES (EAS)

A. EXCHANGES AND EXTENDED AREA SERVICE (EAS)

1. EXCHANGES

Almira	Harrington	Pe Ell	Vader
Ashford	Lake Quinault	Raymond	Wilbur
Cathlamet	Lind	Ritzville	Wilson Creek
Coulee City	Nespelem	Royal City	Yacolt
Curtis	Ocosta	South Bend	
Edwall-Tyler	Odessa	Sprague	
Eureka	Pacific Beach	Starbuck	

2. EXTENDED AREA SERVICE (EAS)

a. Extended Area Service (EAS) is interexchange access service furnished between two or more exchanges for which no toll rates apply.

b. EAS provides customers with unlimited local calling beyond their local exchange within the extended area.

c. EAS rates are included in the exchange access line monthly rates.

Exchange	Local Calling Area
Almira	Coulee City, Creston, Wilbur
Ashford	Eatonville
Cathlamet	Longview-Kelso
Coulee City	Almira, Creston, Wilbur
Curtis	Centralia, Chehalis, Pe Ell
Edwall-Tyler	Cheney, Medical Lake, Spokane
Eureka	Prescott, Walla Walla
Harrington	Davenport
Lake Quinault	Aberdeen-Hoquiam
Lind	Ritzville, Washtucna
Nespelem	Coulee Dam
Ocosta	Aberdeen-Hoquiam, Grayland, Westport
Odessa	--
Pacific Beach	Aberdeen-Hoquiam, Copalis
Pe Ell	Centralia, Chehalis, Curtis
Raymond	South Bend
Ritzville	Lind, Ritzville, Washtucna
Royal City	Moses Lake, Othello
South Bend	Raymond
Sprague	Cheney, Spokane
Starbuck	Dayton
Vader	Castlerock, Longview-Kelso, Toledo
Wilbur	Almira, Coulee City, Creston
Wilson Creek	Ephrata, Moses Lake, Soap Lake
Yacolt	Amboy, Battle Ground, LaCenter, Vancouver

TELEPHONE ASSISTANCE PROGRAMS

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B.	TRIBAL LIFELINE	2	
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TELEPHONE ASSISTANCE PROGRAMS

A. LIFELINE ASSISTANCE PROGRAM (C)

1. The Lifeline Assistance Program is a plan which assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies for a single telephone line at the applicant's principal place of residence. Residents living on reservations can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline. (C)

(D)

(D)

TELEPHONE ASSISTANCE PROGRAMS

A. LIFELINE ASSISTANCE PROGRAM (Continued)

2. Eligibility Requirements:

a. To be eligible for assistance, an applicant, one or more dependents of the applicant, and/or a member of the applicant's household must participate in one of the following:

- Bureau of Indian Affairs (BIA) general assistance programs,
- Tribally administered Temporary Assistance for Needy Families,
- Head Start programs (under income-qualifying standard),
- National School Lunch Program's free lunch program,
- Medicaid,
- Supplemental Nutrition Assistance Program (SNAP)(fka Food Stamps),
- Supplemental Security Income (SSI),
- Federal Public Housing Assistance,
- Low-Income Home Energy Assistance Program (LIHEAP),
- Food Distribution Program on Indian Reservations,
- Temporary Assistance for Needy Families (TANF)

b. The Lifeline Program is also available to applicants when the household income of the applicant is at or below 135% of the Federal Poverty Guidelines.

3. Application for Assistance

a. An applicant shall request telephone assistance through completion of a form provided by the company.

b. A customer is not eligible for Lifeline from the Company if he/she is currently receiving Lifeline credit for service provided by another Eligible Telecommunications Carrier. The program is limited to one federal benefit per household which includes both wireline and wireless service.

c. Applicant must identify the program or programs from which that customer receives benefits, the customer must also agree to notify the company if that customer ceases to participate in the qualifying program or programs.

4. Monthly Federal Credit $9.25.

TELEPHONE ASSISTANCE PROGRAMS

B. TRIBAL LIFELINE

1. Additional federal Lifeline support of up to $25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.

   Designated counties are as follows: Clallam, Cowlitz, Douglas, Ferry, Grant, Grays Harbor, Jefferson, King, Kitsap, Klickitat, Lewis, Lincoln, Mason, Pacific, Pend Oreille, Pierce, Okanogan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Whatcom, and Yakima and the cities of Asotin, Clarkston, Ellensburg, Hoquiam and Wenatchee.

2. Residents of Tribal Lands who qualify for Lifeline based on the requirements listed in (2a.) preceding are eligible for the additional Tribal Lifeline support. Residents of Tribal Lands who do not meet those requirements are eligible for the Tribal Lifeline support if they participate in one of the following programs:

   - Medicaid
   - Supplemental Nutrition Assistance Program (SNAP)
   - Supplemental Security Income (SSI)
   - Federal Public Housing Assistance or Section 8
   - Low-Income Home Energy Assistance Program (LIHEAP)
   - Temporary Assistance for Needy Families (TANF)
   - Bureau of Indian Affairs (BIA) general assistance program
   - Tribally administered Temporary Assistance for Needy Families (TANF)
   - Head Start programs (under income qualifying eligibility provision only)
   - National School Lunch Program's free lunch program
   - Food Distribution Program on Indian Reservations

   Residents of Tribal Lands are also eligible for Tribal Lifeline support when the household income of the named subscriber to the local telecommunications service is at or below 135% of the Federal Poverty Guidelines.

3. The following applies for those eligible residents of Tribal Lands who qualify only for Tribal Lifeline support. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs mentioned above, and lives on or near a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.

4. The Tribal Lifeline support applies to local residential access line service, including any mileage, zonal, or other nondiscretionary charges associated with basic residential service. However the reduction may not bring the basic local residential rate below $1.00 per month

TELEPHONE ASSISTANCE PROGRAMS

C. TRIBAL LINK UP

Beginning April 1, 2012, non-Tribal Lifeline customers are no longer eligible for Link Up support. Also, beginning April 1, 2012, eligible residents of Federal Tribal Lands may receive Link Up support to cover 100% of the customary charges up to $100 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on Tribal Lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to $200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

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UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911)

1. Description

a. 911 Emergency Communication System is a telephone exchange service whereby a PSAP designated by the 911 customer may receive calls dialed to the telephone number 911.

b. 911 Service provides for routing all 911 calls originated by a telephone with given central office prefix codes to a single PSAP via the switched network to dedicated or non-dedicated access lines. The choice of the service arrangement is the 911 customer's, subject to availability of facilities.

c. The 911 Code feature permits the public to dial 911 and have the central office route the call to a PSAP.

d. The dedicated access line option provides a circuit from the Originating End Office to the PSAP which may incorporate the following features, operating conditions permitting:

Forced Disconnect

Enables a PSAP attendant to terminate, at any time, an existing 911 call regardless of the action of the calling party. Forced disconnect prevents the dedicated facilities (lines or trunks) to the PSAP from being tied up by calling parties who remain off-hook. After the PSAP attendant releases from a 911 call, the dedicated 911 trunk or line facility to the PSAP is automatically released and made available for other 911 calls. Forced disconnect may be used to disconnect any established 911 call connection to a PSAP.

Idle Tone

A reorder tone at 120 interrupts per minute is a tone that is given to alert the PSAP attendant that the originating party has gone on-hook after the 911 call was established to the PSAP but before the PSAP attendant answered the phone. This feature allows the PSAP attendant to distinguish between calls that are abandoned before they are answered and calls where the calling party is unable to speak for some reason.

Switchhook Status

This is a feature which automatically provides a visual indication of the switchhook status of the originating station after the PSAP attendant answers the call. It provides the visual indications, in connection with the 911 customer's terminal equipment, to allow the PSAP attendant to know whether a 911 call put on hold is still on hold or has disconnected. Additionally, a control circuit is required in connection with the 911 customer provided visual lamp indicator.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

1. Description (Continued)

d. The dedicated access line option provides ... (Continued)

Called Party Hold

Allows the PSAP attendant to hold the connection established for a station from which a 911 call was originated, regardless of calling party actions. Called party hold enables the call to be traced to determine the calling party location. Actions by the calling party will not affect the connection being held. The connection is held until the PSAP attendant releases the call or until trunk time-out. Activation of ringback will restart the timing.

Emergency Ringback

Allows the PSAP attendant to ring back a calling station whether the station is on or off-hook.

e. Features other than those described in 1.a. through 1.d., preceding, may be provided on an individual case basis, under the terms and conditions of a written contract.

f. The non-dedicated access line option forwards the call from an Originating End Office over the message network to the PSAP. No additional features are available with this option.

g. Company or 911 customer-provided equipment may be furnished to terminate 911 facilities at any PSAP.

h. When 911 customer provided terminal equipment is used at a PSAP, it will be furnished in accordance with the terms and conditions set forth in other sections of the Company and must comply with the Federal Communications Commission Rules and Regulations, CFR Part 68 (see General Regulations, 911 Customer Provided Equipment, of this Tariff). When 911 customer-provided terminal equipment is used, it must be compatible with the technical requirements and features of 911 Service, i.e., lines must be loop start.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

2. Definitions

911 Customer

A municipality, state or local governmental unit, or an authorized agent of one or more of these units to whom authority has been lawfully delegated. The 911 customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls.

911 Service Area

The geographic area that contains the Serving Central Office and Originating End Offices in which the 911 customer will have the capability to respond to all 911 calls and initiate appropriate responses. InterLATA facilities will be provided by the carrier chosen by the 911 customer.

Called Party Hold (CPH)

A feature of 911 Service that enables a PSAP attendant to retain control of an incoming 911 call connection even if the calling party hangs up.

Emergency Ringback

A feature that allows the PSAP attendant to call or ring the line of an incoming 911 call that appears to have gone on hook (hung up). CPH is required for this feature.

Forced Disconnect

A feature that allows the PSAP attendant to release a connection regardless of the action of the calling party. This prevents blockage of the incoming 911 lines serving the PSAP.

Idle Tone Application

A feature that allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason. If the call is abandoned, a distinct tone is heard. If the caller is still on the line but unable to speak, no tone is heard.

Meet Point

A predetermined point in the provision of a circuit, between two or more operating companies, i.e., where the Company provides a portion of the facilities to a point and another telephone company continues the facilities in order to provide end-to-end service to a 911 customer.

UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

2. Definitions (Continued)

Originating End Office

A central office that serves the caller originating a 911 call.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. PSAPs are designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs receive 911 calls directly from the public; secondary PSAPs receive 911 calls only on a transfer or relay basis from the primary PSAP. Secondary PSAPs generally serve as centralized answering locations for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

Switchhook Status

A feature that provides the PSAP attendant audible and visual signals indicating whether a 911 call put on hold is still on hold or has disconnected.

3. Terms and Conditions

a. The 911 customer may be a municipality or other state or local government unit, or an authorized agent of one or more of these units. The 911 customer must be legally authorized to subscribe to the service and respond to public emergency calls from the central office service areas arranged for 911 calling.

b. If Company facilities are not available to provide 911 Service, modifications may be made to our facilities as necessary on an individual case basis. The actual cost of these modifications will be charged to the 911 customer in addition to the filed rates in this tariff.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

3. Terms and Conditions (Continued)

c. In a dedicated access line arrangement, the 911 customer will be required to purchase exchange lines from the Originating End Office to the PSAP and when necessary, applicable mileage rates from the Originating End Office to the Serving Central Office, to allow the direct routing of end office calls over those lines.

For the non-dedicated access line option, the 911 customer must purchase exchange lines from the Serving Central Office, as noted below, for receipt of calls forwarded from each remote end office.

(1) A combination of dedicated and non-dedicated lines may be provided to one PSAP, operating conditions permitting, but only one option is available per Originating End Office.

(2) The 911 customer must subscribe to enough lines at the PSAP to receive 911 calls on lines other than its administrative lines. In no case shall there be less than two 911 lines per Originating End Office.

d. All terms and conditions contained in this Tariff apply, as appropriate, to the provision of 911 Emergency Service.

e. 911 are the only digits which may be used as an abbreviated emergency telephone number.

f. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies may subscribe to other service as provided in this and other tariffs of the Company.

g. The service is furnished to the 911 customer for the purpose of receiving reports of a public safety nature from the public.

h. 911 Service is classified as business service and is arranged for one-way incoming service to the appropriate PSAP.

i. 911 Service will not be suspended or disconnected for non-payment without a 90 day written notification to the 911 customer and the Company.

j. The Company does not answer and forward 911 calls, but furnishes the use of its facilities to enable the 911 customer's personnel to respond to such calls.

k. The Company shall not be responsible for providing 911 Service to less than an entire central office.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

3. Terms and Conditions (Continued)

l. The rates charged for 911 Transport Service includes normal Public Switched Telephone Network monitoring of facilities to discover errors, defects, and malfunctions in the network, but do not include any additional monitoring. If available, at the request of the 911 customer, the Company will provide additional inspection and monitoring of facilities for an additional charge. The 911 customer and the Company shall promptly notify each other in the event the system is not functioning properly.

m. In any central office where 911 Service has been activated, the Company will provide the same level of reliability and quality as it provides for all other telephone services in that central office.

n. For liability terms and conditions, see General Regulations in the *Local Terms of Service* and in B.3.l., m. and n., following.

o. The 911 customer will make arrangements to relay or transfer all 911 calls that originate from telephones served by central offices in the 911 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the 911 customer's public safety jurisdiction. The Company will provide the 911 customer with central office boundary identifications and make a good faith effort to notify 911 customers of changes.

p. Application for 911 Service must be executed in writing by each 911 customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the 911 customer.

q. The 911 customer must furnish the Company its agreement in writing to the following terms and conditions:

(1) All 911 calls will be answered on a twenty-four hour day, seven-day week, fifty-two weeks per year basis.

(2) The 911 customer will process all calls that are received from the central office whether or not the calling party is outside the answering 911 customer's jurisdiction.

(3) The 911 customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the PSAP by calling parties. Furthermore, a written assurance is required from all agencies indicating their concurrence in the arrangement.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

3. Terms and Conditions (Continued)

q. The 911 customer must furnish the Company…(Continued)

(4) The 911 customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.

(5) The 911 customer will provide telephone equipment with a capacity adequate to handle the number of incoming 911 lines.

(6) The 911 customer will maintain an adequate number of circuits to handle the traffic volume.

r. The calling party will not be charged for calls placed to the 911 number. Any appropriate toll charges associated with 911 calls will be billed to the 911 customer.

s. Neither the calling party nor the 911 customer is billed for message unit charges associated with measured service or calls placed from a coin phone.

t. When Switched to Non-dedicated Access Line Originating End Office Emergency Call Forwarding is requested, it will be provided by central office translation services when available. If translation services are not available, central office diverting equipment will be substituted, provided that particular central office is able to accommodate that equipment.

u. It is the 911 customer's obligation to assure that any 911 customer provided terminal equipment is compatible with 911 Service and features.

v. Trunk conditioning charges may apply under certain circumstances. For example, if there is a PSAP installed to back up the primary PSAP, the charges could apply, on an individual case basis.

w. The Company will provide one type of 911 service per central office, either basic or enhanced, but not both.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

3. Rates and Charges

The rates and charges contained herein apply to services provided by the Company. Additional charges rendered by other local exchange carriers in connection with the provisioning of this service to the 911 customer will also apply.

	Nonrecurring Charge	Monthly Rate
a. 911 Transport Dedicated		
(1) 911 Business Line from Originating End Office to PSAP	(1)	(1)
(2) Basic 911 Code Recognition End Office trunk termination, per line (includes basic features) (2)	ICB	$12.38
(3) Automatic Number Identification, per trunk (2,3)	$827.99	16.83
(4) Transport Mileage		
(a) Per mileage band Mileage Bands		
- Over 0 to 8		
- Fixed	68.71	20.88
- Per mile	--	0.10
- Over 8 to 25		
- Fixed	68.71	20.90
- Per mile	--	0.14
- Over 25 to 50		
- Fixed	68.71	21.12
- Per mile	--	0.13
- Over 50		
- Fixed	68.71	22.10
- Per mile	--	0.14

(1) Apply same rates and charges for flat business as shown in the Company's *Local Terms of Service*.

(2) Can have Basic with features or ANI, but not both. This charge is in addition to the 911 Business Line.

(3) Monthly rate includes the quarterly traffic study reports.

UNIVERSAL EMERGENCY NUMBER SERVICE – 911

A. BASIC UNIVERSAL EMERGENCY NUMBER SERVICE (BASIC 911) (Continued)

3. Rates and Charges (Continued)

a. 911 Transport Dedicated (Continued)

(4) Transport Mileage (Continued)

	Nonrecurring Charge	Monthly Rate
(b) Charges for the Companies network services (the Company portion only) when being provided in conjunction with other local exchange carriers [1,2,3]		
- From Originating End Office to Meet Point	[4]	[4]
- From Meet Point to the PSAP Serving Central Office	[5]	[5]
(5) Originating End Office 911 Code Translation, per End Office	ICB	ICB

b. 911 Transport Non-dedicated [6]

- Originating End Office Emergency Call Forwarding	[7]	[7]
- Originating End Office 911Code Translation, per End Office	ICB	ICB

(1) The monthly mileage rates apply to the airline distance measured between the central offices through which the service is provided.
(2) See Extension Service in the Company's *Local Terms of Service*.
(3) Mileage applies where applicable to business service. See Extension Service in the Company's *Local Terms of Service*.
(4) For the Company's portion, apply same rates and charges for 911 Code Recognition and fixed transport mileage per mileage band, and if requested, rates and charges for Automatic Number Identification.
(5) For the Company's portion, apply same rates and charges for 911 business line and fixed transport mileage per mileage band.
(6) One exchange line is required at the PSAP for each Originating End Office Emergency Call Forwarding feature to allow answering of calls forwarded.
(7) Apply same rates and charges as shown for Remote Call Forwarding Service or Remote Call Forwarding – Measured (RCFM) in the Company's *Local Terms of Service*.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

1. Description

Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 (E911) Service, is a communication service whereby one or more PSAPs designated by the E911 customer may receive telephone calls dialed to the telephone number 911. E911 Service includes network facilities necessary for the answering, transferring, and forced disconnect of emergency 911 calls originated by persons within the serving area.

2. Definitions

911 Emergency Communications System Service (911)

An exchange service whereby a public safety answering point designated by the customer may receive calls made to the telephone number 911.

Alternate Routing (AR)

A method by which 911 calls are routed to a designated alternate location if all E911 lines to the primary PSAP are busy, or the primary PSAP is closed for a period of time.

Automatic Location Identification (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by ANI feature) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Location Identification/Data Management System (ALI/DMS)

A computer data base used to create, store and update the data (e.g. Emergency Service Numbers, addresses, customer names, etc.) required to provide the Selective Routing and ALI features.

Automatic Number Identification (ANI)

A feature by which the calling party's telephone number is forwarded to the E911 customer's premise equipment for display.

Default Routing (DR)

A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP designated by the E911 customer.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Definitions (Continued)

Diverse Route

A method of deploying end office facilities using separate systems to provide E911 Service in case of facility or central office equipment failure.

Emergency Service Central Office (ESCO) Code

A code that identifies the originating End Office of a 911 call.

Emergency Service Numbers (ESNs)

Numbers used to identify primary and secondary PSAP locations as well as unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the E911 Service Area. ESNs are programmed into the Automatic Location Identification-Data Management System and are assigned by the Company to facilitate the routing and transfer features.

End Office

A central office which receives originating 911 calls.

911 Control Office/Tandem

A central office which provides tandem switching of 911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing feature and certain maintenance functions for each PSAP.

E911 Service Area

The geographic area in which the E911 customer will answer all 911 calls and transfer, relay or dispatch appropriate emergency assistance.

E911 Customer

A municipality, state or local governmental unit, or an authorized agent of one or more of these units to whom authority has been lawfully delegated. The E911 customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Definitions (Continued)

E911 Transport

Utilization of dedicated point-to-point circuits between an End Office or a PBX and an E911 Control Office, a control office and a PSAP and/or a PSAP and a Node. E911 Transport is only to be used to transmit a telephone number (Automatic Number Identification Transport), a name and address (Automatic Location Identification Transport), or routing information (Selective Routing Transport) associated with a 911 call.

Fixed Transfer

A feature which enables a PSAP attendant to transfer incoming 911 calls to secondary PSAPs by use of a single button on the customer premises equipment.

Forced Disconnect

A feature that allows the PSAP attendant to release a connection regardless of the action of the calling party. This prevents blockage of the incoming 911 lines serving the PSAP.

Manual Transfer

A feature that enables the PSAP attendant to transfer an incoming 911 call by manually obtaining dial tone through use of the telephone switch hook or the appropriate button on the customer premises equipment and dialing the appropriate telephone number or speed calling code.

Master Street Address Guide (MSAG)

A data base of street names and address ranges within their associated communities defining emergency service zones for 911 purposes.

Node

A computer utilized to multiplex (concentrate) Automatic Location Identification data lines between the PSAPs and the Automatic Location Identification/Data Management System (ALI/DMS) computers. A pair of Node computers is utilized for up to forty-eight PSAPs.

Node Port

Port (connection) required on the Node to transmit data from the ALI/DMS computer to the PSAP.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Definitions (Continued)

P.01 Grade of Service

Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the E911 system will encounter a busy condition.

Private Branch Exchange (PBX) Station

A telephone with a unique identifying number which is connected internally and directly to a PBX.

Private Switch/Automatic Location Identification (PS/ALI)

PS/ALI is a service offering which allows a PBX switch to send Automatic Number Identification information to an E911 Control Office (Tandem) from individual PBX stations for the purpose of providing site or station location information on an E911 call, or for selectively routing that call to the appropriate PSAP. PS/ALI also is available to Digitrex-CXG/-CNG customers who wish to provide the E911 system with more station specific location and routing information. These are the only intended uses for this service.

Private Switch/Automatic Location Identification (PS/ALI) Customer

The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, or a PBX owner/operator, or Digitrex-CXG/-CNG customer who desires to provide station location information to the E911 system.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. PSAPs are designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs receive E911 calls directly from the public; secondary PSAPs receive E911 calls only on a transfer or relay basis from the primary PSAP. Secondary PSAPs generally serve as centralized answering locations for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

Reverse Search of the Automatic Location Identification (ALI) Data Base

A query of the ALI data base initiated at the PSAP to electronically obtain the ALI data associated with a known telephone for purposes of handling an emergency call when that telephone is not directly connected to the PSAP.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Definitions (Continued)

Selective Routing (SR)

A feature that permits a 911 call to be routed to the designated primary PSAP based upon the identified telephone number of the calling party.

Selective Routing "In" Trunk Termination

The termination of the incoming trunking arrangement from the end office to the Tandem for transmitting voice messages to the PSAP.

Selective Routing "Out" Trunk Termination

The termination of the outgoing trunking arrangement from the Tandem to the PSAP for purposes of transmitting voice.

Selective Transfer

A feature that enables a PSAP attendant to transfer an incoming 911 call to another agency by depressing a button labeled with the type of agency; e.g., "Fire," on the customer premises equipment

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

Standard Addressing

A means of addressing which provides street/road names and house numbers, used in populating the Automatic Location Identification/Data Management System.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions

a. This service is limited to the use of 911 as the universal emergency telephone number.

b. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies may subscribe to other telephone service as provided in this and other tariffs of the Company

c. E911 Service is furnished to the E911 customer only for the purpose of receiving reports of a public safety nature from the public.

d. E911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

e. The Company does not answer and forward 911 calls, but furnishes the use of its facilities to enable the E911 customer's personnel to respond to such calls.

f. Reverse Search

(1) A PSAP may make a reverse search of information in the Automatic Location Identification (ALI/DMS) database when, in the judgment of the representative of the PSAP, an immediate response to the location of the caller or to the location of another telephone number reported by the caller is necessary because of an apparent emergency.

(2) A record shall be created by the telecommunications Local Exchange Company (LEC) or in the database that is searched at the time of the reverse search showing the date and time, the number searched, the PSAP, and, if feasible, the PSAP agent position from which the reverse search is initiated. The records shall be retained for at least three years following the search. The record shall be independent of the PSAP and accessible to the LEC. Records may be created in a PSAP database and retrieval of such records shall occur no less frequently than once each normal work day by the LEC if the collection and storage of the data are reasonably secure from alteration or deletion.

(3) No reverse search may be made unless the PSAP makes a record of the search and the circumstances requiring the search. The PSAP shall retain its records of each reverse search for at least three years following the search.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

f. Reverse Search (Continued)

(4) The PSAP and the LEC shall each disclose, upon inquiry by a customer, whether the customer's line information in the ALI/DMS database has been searched within the three years prior to the inquiry. If the line has been searched, the PSAP and the LEC shall disclose to the customer the information about the search in its respective possession.

(5) Reverse search shall not be used for criminal or legal investigations or other non-emergency purposes.

g. E911 Service is not subject to the "temporary suspension" provision in by the customer or the Company.

h. E911 information consisting of the names, addresses, and telephone numbers of Company customers whose listings are not published in directories or listed in directory assistance offices is confidential. Should an E911 customer not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential customer information.

i. The E911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the calling party's location may be furnished in connection with a call to 911.

j. Default Routing and End Office identification in the form of an Emergency Service Central Office (ESCO) code will be provided in lieu of Selective Routing and Automatic Number Identification (ANI) for E911 systems served from central offices not equipped to transmit ANI. Default Routing tables will be mutually negotiated between the customers and the Company.

k. End Office identification is provided in lieu of Automatic Number Identification/Automatic Location Identification on calls placed from four-party lines and cellular phones.

l. The Company's entire liability to any person for interruption or failure of E911 Service and Private Switch/Automatic Location Identification (PS/ALI) shall be limited to the terms set forth in this section of this Tariff.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

m. The Company shall not be liable for civil damages caused by an act or omission of the Company, its employees or agents in the design, development, installation, maintenance or provision of consolidated 911, enhanced 911 emergency communications systems or services, or PS/ALI, other than an act or omission constituting gross negligence or wanton or willful misconduct.

n. The 911 Jurisdiction agrees to indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of person or persons, caused or claimed to be caused by the acts or omissions of the 911 Jurisdiction and its operation or use of the E911 Service or Private Switch/Automatic Location Identification.

o. The E911 customer will make arrangements to relay or transfer all 911 calls that originate from telephones served by central offices in the E911 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the E911 customer's public safety jurisdiction. The Company will provide the customer with central office boundary identifications and make a good faith effort to notify customers of changes.

p. Application for E911 Service must be executed in writing by each E911 customer. If application for service is made by an agent, the Company must be provided, in writing, with satisfactory proof of appointment of the agent by the E911 customer.

q. The conditions set forth in this Tariff shall be consistent with any standard rules that may be adopted by the Emergency Management Division of the Department of Community Development and the Washington Utilities and Transportation Commission. The Company reserves the right to revise rates if a change is caused by the rules or standards that affects the cost of providing service.

r. The E911 customer must furnish the Company its agreement to the following terms and conditions:

(1) All 911 calls will be answered on a twenty-four hour day, seven-day week, fifty-two weeks per year basis.

(2) The E911 customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls

(3) The E911 customer will provide Customer Premises Equipment (CPE) with a capacity adequate to handle the number of incoming circuits necessary to provide P.01 Grade of Service. It is the E911 customer's responsibility to ensure the CPE selected is compatible with the service furnished by the Company.

(4) Prior to any dispatch, the E911 customer will attempt, where feasible, to verify the location of the incident with the caller.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

s. When the Selective Routing feature is provided, the E911 customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 Service Area. A range of Emergency Service Numbers (ESNs) will be provided by the Company. Prior to the effective date of service, the E911 customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 Service Area. These ESNs will be programmed into the Automatic Location Identification/Data Management System and loaded on the Tandem to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling calls from each telephone in the E911 Service Area. The following terms define the E911 customer's responsibility in providing this information:

After establishment of service, it is the E911 customer's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agency's jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)) (Continued)

2. Terms and Conditions (Continued)

t. When the Selective Routing feature is provided, the following conditions define the Company's responsibilities for file management:

(1) Coordinate with the E911 customer and other telephone companies (that are part of Company-provided system) to establish specific implementation schedules and roles for successful installation.

(2) Consult with the E911 customer on design of Master Street Address Guide (MSAG) and Emergency Service Zones. Provide training and written documentation to the E911 customer and other telephone companies' appointed MSAG coordinator on file development.

(3) A range of Emergency Service Numbers will be provided to the E911 customer by the Company.

(4) Build and maintain MSAG file in concert with the E911 customer and other telephone companies utilizing National Emergency Number Association recommended standards and U.S. Postal Service addressing standards.

(5) Establish and implement with the E911 customer and other telephone companies the process for ongoing MSAG updates. Routine MSAG changes on Company controlled files will be processed within one business day from time of receipt. E911 customer requested special large volume changes and annexations, may require more than one business day and may result in additional charges.

(6) Company will provide a method of verifying all properly received updates to the MSAG showing each change, deletion and addition to the MSAG within five business days.

(7) The Company will staff the data base with trained personnel to receive Master Street Address Guide (MSAG) updates from the E911 customer until 5:00 p.m. Pacific time each business day

(8) Provide initial development and load of selective routing tables into the CenturyTel of Washington, Inc. Control Office/Tandem. Update routing tables each business day as required.

(9) A complete MSAG file will be provided on a quarterly basis to each E911 customer, up to a maximum of one copy per PSAP in one medium of their choice or one copy each of two mediums. Mediums available for distribution of MSAG are paper, magnetic tape or floppy diskette. Any E911 customer request for distribution in excess of the standard quarterly distribution, to include a mix of mediums, may result in additional charges.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

u. When the Automatic Location Identification (ALI) feature is provided, the following conditions define the Company's responsibilities for data base management:

(1) Coordinate the building and maintenance of the subscriber record (ALI) data base to include CenturyTel of Washington, Inc. and other telephone company subscriber records as appropriate.

(2) When receiving data from other telephone companies, supply technical support for data transmission problems.

(3) Establish and implement with the E911 customer the process for ongoing Automatic Number Identification/Automatic Location Identification (ANI/ALI) inquiries. Any ANI/ALI inquiries will be resolved within five business days of receipt.

(4) Supply, operate, monitor and maintain an E911 Automatic Location Identification/Data Management System (hardware and software) that is operational twenty-four hours a day, seven days a week for data retrieval.

(5) Provide complete back-up of all subscriber record files on-line at all times.

(6) Average timing for ALI response is not to exceed two seconds until the first character is displayed.

(7) Provide other telephone companies a copy of their own subscriber records (ALI) data base file once a year for verification.

(8) Store an audit trail of ALI retrievals for a minimum of one month and provide a monthly ALI retrieval activity report to the E911 customer.

(9) The Company will staff the data base operations with trained data base personnel until 5:00 p.m. Pacific time each business day.

(10) Based on a measurement of ALI retrievals compared to ALI errors identified at the PSAP as a result of 911 calls, the Company will maintain a level of 97% data base accuracy. Accuracy for data originating from a source other than the Company will be the responsibility of the originator. Foreign exchange service where the NXX is outside the system may not be accurately displayed or routed.

(11) Service order updates will be reflected in the 911 computers within one business day of posting an order completion to the Company's master customer records data base. The Company shall not be required to provide E911 Service to less than an entire Central Office Serving Area.

UNIVERSAL EMERGENCY NUMBER SERVICE – 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

v. The rates charged for E911 Transport Service include normal Public Switched Telephone Network monitoring of facilities to discover errors, defects, and malfunctions in the network, but do not include any additional monitoring. If available, at the request of the E911 customer, the Company will provide additional inspection and monitoring of facilities for an additional charge. The E911 customer and the Company shall promptly notify each other in the event the system is not functioning properly.

w. All E911 customers must purchase facilities to maintain a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be required to connect each End Office in the E911 system to the E911 Control Office and/or to the PSAP Serving Central Office. The Company will provide quarterly traffic studies to aid the E911 customer in maintaining P.01 Grade of Service for transport provided by the Company.

x. Where company facilities permit, the E911 customer can request route diversification and redundancy of any or all interoffice and/or local facility routes. Additional charges for any new construction and provisioning to provide route diversity at the customer's request will be the responsibility of the E911 customer and will be assessed on an individual case basis.

y. When the CenturyTel of Washington, Inc. Automatic Location Identification service feature is provided, two data circuits will be required to connect each PSAP Serving Central Office in the E911 Service Area to the Node.

z. Secondary PSAPs that are not equipped to display Automatic Number Identification on compatible customer premises equipment must receive calls on a transfer basis over the public switched telephone network unless the customer subscribes to additional E911 Transport Service.

aa. E911 Service is offered subject to availability of facilities.

bb. One Node Port is required per PSAP served.

cc. When the Companies Selective Routing (SR) feature is purchased, the E911 customer must also purchase SR "In" and "Out" trunks.

dd. The Company will provide one type of 911 service per central office, either basic or enhanced, but not both.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

ee. The Company will provide one type of 911 service per central office, either basic or enhanced, but not both.

ff. The Selective Routing feature of PS/ALI will be limited to the E911 Serving Area in which the PBX is located as well as the E911 system's Selective Routing pattern, as prescribed by the E911 customer.

gg. In a Private Switch/Automatic Location Identification (PS/ALI) service application, the PBX owner/operator (or Digitrex-CXG/CNG customer) must meet the following requirements:

(1) The PS/ALI customer must indicate in writing that the E911 customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.

(2) Provide a single point of contact and written documentation to the Company stating that the E911 customer or its affected PSAPs will:

- Accept and dispatch calls for those PBX/Digitrex-CNG stations,

- Assign appropriate Emergency Service Numbers, and

- Provide any Master Street Address Guide additions or modifications that are required.

(3) Provide full seven-digit ANI for every station within the PBX. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.

(4) PBX ANI multifrequency signaling must conform to the specifications outlined in Technical Publication 77338, TUW Enhanced 911 for Private Switch/Automatic Location Identification Service Network Interface Specification.

(5) Create, maintain and forward to the Company, current telephone number and address data in the format specified by the TUW Communications Private Switch/Automatic Location Identification User's Manual at the time intervals mutually agreed upon by the Company and the PS/ALI customer.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

gg. In a Private Switch/Automatic Location Identification…(Continued)

(6) Configure PBX to connect at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 911 call processing.

(7) Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.

(8) Order a minimum of two dedicated 911 trunks to the E911 Control Office (Tandem) for each PBX.

(9) Use personal computer hardware and software (or PC equivalent hardware and software) for ongoing customer record update programs and processes that conform to the specifications outlined in the TUW Communications Private Switch/Automatic Location Identification User's Manual.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

3. Rates and Charges

a. Nonrecurring charges may apply, as appropriate, in addition to the rates and charges specified in paragraphs following.

b. The calling party is not charged for calls placed to the E911 number.

c. When a call is transferred from a primary PSAP and toll charges are applicable, the charges are billed to the primary PSAP according to rates applicable from the rate center in which the E911 Control Office providing the transfer resides to the rate center where the transfer terminates.

d. The rates and charges contained herein apply to services provided within the Company. Additional charges rendered by other local exchange carriers in connection with the provisioning of this service to the E911 customer will also apply.

e. The rates and charges for E911 Service are based upon utilizing National Emergency Number Association recommended standards and U.S. Postal Service addressing standards in populating the Data Management System (DMS). Addressing not in this format will result in errors that must be manually corrected. After manual review by the customer, and confirmation that no alternative addressing is available, the Company will load Rural Route, P.O. Boxes, and etc., existing in our telephone customer records, into the DMS for no additional charges. Should there be a need for additional manual data base work to be performed by the Company, additional charges could apply, and will be calculated on an individual case basis.

f. Tie lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service are provided at established rates for such channels and facilities.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

3. Rates and Charges (Continued)

	Nonrecurring Charge	Monthly Rate
g. E911 Transport Service		
(1) Service Provisioning, initial installation, per circuit		
- Voice	$299.67	--
- Data	301.26	--
(2) Service Provisioning, subsequent installation, per circuit		
- Voice	114.27	--
- Data	114.27	--
(3) Network Access Channel		
- Two-wire, per channel 2X	--	$ 7.84
- Four-wire, per channel	--	15.67
(4) Channel Performance		
- Voice Grade 33 Reverse Battery Signaling	118.01	4.69
- Voice Grade 36 Basic Performance		
- Plus Data Stream	126.45	12.74
(5) Transport Mileage, per mileage band		
Mileage Bands		
Over 0 to 8		
- Fixed	68.71	20.88
- Per mile		0.10
Over 8 to 25		
- Fixed	68.71	20.90
- Per mile		0.14
Over 25 to 50		
- Fixed	68.71	21.12
- Per mile		0.13
Over 50		
- Fixed	68.71	22.10
- Per mile		0.14

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

3. Rates and Charges (Continued)

h. Service Features

(1) Customers must purchase Automatic Number Identification when purchasing Selective Routing (SR) or Automatic Location Identification.

(2) Where two jurisdictions are served by one central office, each jurisdiction may select a different feature combination as long as SR is one of the features.

(3) The following standard features are included with SR:

- Default Routing
- Alternate Routing
- Speed Calling
- Fixed, Manual, and Selective Transfer Arrangements

(4) Forced disconnect is standard with each of the service features.

		Nonrecurring Charge	Monthly Rate
(5)	Automatic Number Identification, per trunk [1]	$827.99	$16.83
(6)	Tandem (non-SR)		
	- Per 100 access lines [2]	27.69	0.23
	- Per "in" trunk	511.26	33.16
	- Per "out" trunk	324.17	36.90

[1] Monthly rate includes the quarterly traffic study reports.

[2] Rounded to nearest 100 access lines (excluding all types of Wide Area Telecommunications Service terminations). This count is based upon the maximum number of access lines in service in the E911 Service Area during the most current twelve-month period at the time service is established. This number will be based upon an annual review using the Detailed Access Forecast 6 - Central Office Equipment report to update the provider's billing on a date to be negotiated with the E911 customer.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

3. Rates and Charges (Continued)

h. Service Features (Continued)

		Nonrecurring Charge	Monthly Rate
(7)	Selective Routing (SR) (Company Exchanges)		
	- Per 100 access lines [1]	$ 71.96	$ 7.87
	- SR per incoming trunk [2]	511.26	33.16
	- SR per outgoing trunk [3]	324.17	36.90
(8)	SR (non-Company Exchanges)		
	- Per 100 records [1]	66.67	5.35
	- SR per incoming trunk [2]	511.26	33.16
	- SR per outgoing trunk [3]	324.17	36.90
(9)	Automatic Location Identification (ALI) (Company Exchanges),		
	- per 100 access lines [1]	44.27	7.64
(10)	ALI (non-Company Exchanges),		
	- per 100 records [1]	38.98	5.11
(11)	Combined ALI and SR (Company Exchanges),		
	- per 100 access lines [1]	72.26	7.87
(12)	Combined ALI and SR (non-Company Exchanges),		
	- per 100 records [1]	66.98	5.35

[1] Rounded to nearest 100 access lines/records (excluding all types of Wide Area Telecommunications Service terminations). This count is based upon the maximum number of access lines/records in service in the E911 Service Area during the most current twelve-month period at the time service is established. This number will be based upon an annual review to update the provider's billing.

[2] The rates and charges are for terminating each individual incoming trunk into the tandem from a central office.

[3] The rates and charges are for terminating each individual outgoing trunk of the 911 tandem to a PSAP or to another tandem.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

3. Rates and Charges (Continued)

h. Service Features (Continued)

(13) Private Switch/Automatic Location Identification (PS/ALI)

		Nonrecurring Charge	Monthly Rate
(a)	Service Provisioning		
	- First circuit installed	$299.67	-
	- Each additional circuit	114.27	-
(b)	Automatic Location Identification (ALI)		
	- per 1,000 records (1,2)	373.42	$51.94
(c)	Combined ALI and Selective Routing		
	- Per 1,000 records (1,2)	373.42	51.94
	- Selective Routing, per incoming trunk	409.14	40.92
(d)	Selective Routing only		
	- Per 1,000 records (1,2)	373.42	51.94
	- Per incoming trunk	407.77	40.92
(e)	Network Access Channel		
	- Two-wire, per channel	-	7.84
	- Four-wire, per channel	-	15.67

(1) Rates and charges apply to a minimum of 1,000 records. Rates and charges also apply to each additional 1,000 records, or fraction of 1,000 records. Record count will be reviewed annually to update billing.

(2) PS/ALI customers managing multiple private systems may consolidate such systems for purposes of applying the ALI rate when the PS/ALI records are administered by a single point of contact. The Company will file PS/ALI tariff revisions to address the needs of private switch PS/ALI customers with less than 1000 records upon completion of a new PS/ALI cost study.

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

C. EMERGENCY REPORTING TELEPHONE SERVICE

1. Description

An emergency reporting telephone system is furnished under this Section to a fire protection district, a municipality, or other governmental agency for use in transmitting reports of fires and other public emergencies and for the operation of public alarm signals.

2. Terms and Conditions

a. Emergency reporting telephone equipment is available only to customers served from step-by-step equipped central offices.

b. The Company's liability to the customer to the service or any member of the public for any failure of the system or any delay, interruption, confusion or mistake in the transmission of any message or signal or any consequence of the use, misuse of, failure of the system or service shall be limited to an allowance for interruption or failure of service. In no event shall the Company be liable to the customer or any member of the public or any governmental body for any consequential damage arising from any of the forgoing.

c. Emergency reporting telephone equipment is furnished in connection with business individual line service. Outgoing service is not furnished on such lines.

d. The rates and charges for individual business lines and terminal loop charges applicable in the exchange in which the service is furnished apply in addition to the above rates and charges.

e. Visual and audible public alarm signals operated by commercial power and acceptable for use with the Company's facilities will be furnished, installed and maintained by the customer.

3. Rates and Charges

	Nonrecurring Charge	Monthly Rate
- Common equipment for use with individual business line service, each	$6.00	$7.50
- Each two point signal control channel where required is the direct airline distance between buildings		
- First one-fourth mile or fraction thereof airline measurement	--	2.75
- Each additional one-fourth mile or fraction thereof airline measurement	--	1.40

MAPS OF EXCHANGE AREAS - INDEX

The following exchange maps, under the jurisdiction of the Company within the State of Washington, are on file with the Washington Utilities and Transportation Commission (WUTC) and the Company. All references within WN U-5 and WN U-10 to "US West Communications Inc."; "PTI Communications" and "CenturyTel" hereby refer to and are replaced by "CenturyTel of Washington, Inc."

Exchange	Tariff No.	Sheet No.	Revision No.
Almira	WN U-5	M2	Original
Ashford	WN U-10	M3	First
Cathlamet (includes Puget Island)	WN U-10	M15 & M15.1	Second Original
Coulee City	WN U-5	M23	First
Curtis	WN U-5	M26	Original
Edwall-Tyler	WN U-5	M31	Original
Eureka	WN U-5	M34	Original
Harrington	WN U-5	M38	Original
Lake Quinault (includes Humptulips)	WN U-10	M43	First
Lebam	WN U-5	M44	Original
Lind	WN U-5	M46	Original
Nespelem	WN U-5	M51	Original
Ocosta	WN U-5	M54	Original
Odessa	WN U-5	M55	Original
Pacific Beach	WN U-5	M60	Original
Pe Ell	WN U-5	M63	Original
Raymond	WN U-5	M70	Original
Reserved For Future Use	WN U-10	M10	First
Reserved For Future Use	WN U-10	M14	Second
Reserved For Future Use	WN U-10	M40	First
Ritzville (includes Benge)	WN U-10	M73	Second
Royal City	WN U-5	M59.1	Original
South Bend	WN U-5	M80	Original
Sprague	WN U-5	M82	Original
Starbuck	WN U-5	M84	Original
Vader	WN U-5	M88	Original
Wilbur	WN U-5	M93	Original
Wilson Creek	WN U-5	M94	Original
Yacolt	WN U-5	M96	First